

# LO-LO ADJUSTABLE BED MANUAL



  
INSPIRED LIFESTYLE

# TABLE OF CONTENTS

Safety .....	1
Introduction .....	3
Care .....	4
Features .....	5
Unpacking Your Base .....	6
Attaching Castors and Retainer Bars .....	7
Hand Control Overview.....	8
Troubleshooting .....	9
Product Guarantee .....	10
Notes .....	12

# SAFETY

**ATTENTION: Important Safety Disclaimers**  
**Read all instructions before using**  
**your adjustable base. Save these instructions.**

## WARNING

Always unplug the base from electrical outlet before servicing any part of the base. Unplug the base before cleaning. To safely disconnect, ensure base is in a flat position with all motors off.

**TRENDELENBURG FUNCTIONALITY:** This adjustable bed is equipped with the unique Trendelenburg and reverse Trendelenburg position. The Trendelenburg position is when a person is placed on an incline where the head is in a lower position than the feet. A reversed Trendelenburg position is when a person is placed on an incline where the feet are in a lower position than the head. Be aware that Trendelenburg positions can have an effect on people's organs, blood circulation and airflow ( among other things) and should only be used under direct instruction & consultation with medical professional. Avante Australia Pty Ltd takes no responsibility for misuses of these positions.

**TO REDUCE THE RISK OF SHOCK, FIRE OR INJURY:** For optimal safety and operation, plug the bed base into a surge protector (not included). Ensure to always unplug the base from the electrical outlet before servicing or cleaning any part of the base. Keep the power cord away from heated surfaces. Discontinue use of the bed base and contact a qualified service centre if it has a damaged cord or plug, if it is not working properly, or it has been dropped into water. Only use this bed base for its intended use as described in this manual. Do not use accessories/ attachments that are not recommended by the manufacturer. Improper connection of the equipment can result in the risk of electrical shock, electrical fire or fault if the plug does not fit your outlet. Contact a qualified electrician to install a suitable outlet.

**PETS AND CHILDREN:** Dispose of all packing materials immediately after opening as it may pose a risk to small children and pets. To avoid injury, it is not advised to allow children and small pets to play under the bed. Children should not operate the bed base without adult supervision.

# SAFETY

- To reduce the risk of falls on height adjustable bases, the base should always be in its lowest position for sleeping and resting. The high position should only be used for carer's access to the user, ease of entry and exit of bed for the user and ease of making the bed.
- A minimum of 2 able and fit adults should be used when lifting or moving the beds. It is recommended to use trolleys or other lifting/moving devices where possible.
- Careless use of naked flames, cigarettes or other heat sources could set fire to this product.
- Do not operate whilst any person is under the base whilst raising/lowering or adjusting the bed.
- Care should be taken that no body parts are in or near the adjustable frame while operating.
- Ensure the cabling of the bed is free from the mechanism.
- Don't run over electrical cables when moving the bed.
- Do not manipulate or conduct electrical maintenance on the motors or any of the beds electrical components or cables. Any electrical work must be facilitated by a qualified tradesperson.

## WARNING

- Stay clear of moving parts while in motion.
- Before adjusting, make sure children and pets are clear of moving parts and are not under bed base.
- Do not allow children to operate bed base without adult supervision

# INTRODUCTION

Congratulations on the purchase of your new  
**LO-LO BED!**

The Lo-Lo is a Mobility focused Adjustable bed that features Trendelenburg and reverse Trendelenburg positionings as well as sitting very low to the ground in its lowest position. The Lo-Lo is ideal for those transitioning from/to a wheelchair.



## Key Features:

- Hi-Lo Lift Function
- Low Point: 225mm (base only)
- High Point: 630mm (base only)
- Trendelenburg Positions
- Wired Hand Control with backlight
- 180kg weight rated

# CARE

## GENERAL CARE INSTRUCTIONS

- Legs and castors should be checked for tightness regularly.
- When transporting - do not over tighten when restraining.
- Do not exceed the maximum weight limit for this bed (180kg total).
- Always lock castors other than when moving or relocating the bed.
- Do not jump on or abuse the bed.
- Do not constantly push the buttons on the controller when not for intended use.
- Use the controller only for adjusting the bed frame for intended use - not for entertainment.
- Lubricate moving parts using a non-corrosive lubricant every 6 months or as required. We recommend the use of INOX.
- Beds should be positioned with clearance from walls and objects so as not to cause damage.
- Do not rock or tilt the frame.

# FEATURES

## PRODUCT FEATURES

- Stylish Modern Living Design
- Adjustable head and foot parts
- Close to ground at the lowest position
- Trendelenburg (and revers) positions
- Wired remote control with LED back light.
- Self-Leveling castors



Lower Position Close to Ground

## FRAME DESIGN FEATURES

- Whisper quiet, low voltage, DC lift system provides smooth and efficient operation.
- Long lasting steel support.
- Superior steel foundation.
- Powder coated steel.
- Designed to lift up to 180kg total weigh
- Gravity fall motors.
- Can suit any adjustable bed mattress.
- Wall aligned technology.



Trendelenburg Position



Raised Position with Head and Foot Up

# UNPACKING YOUR BASE

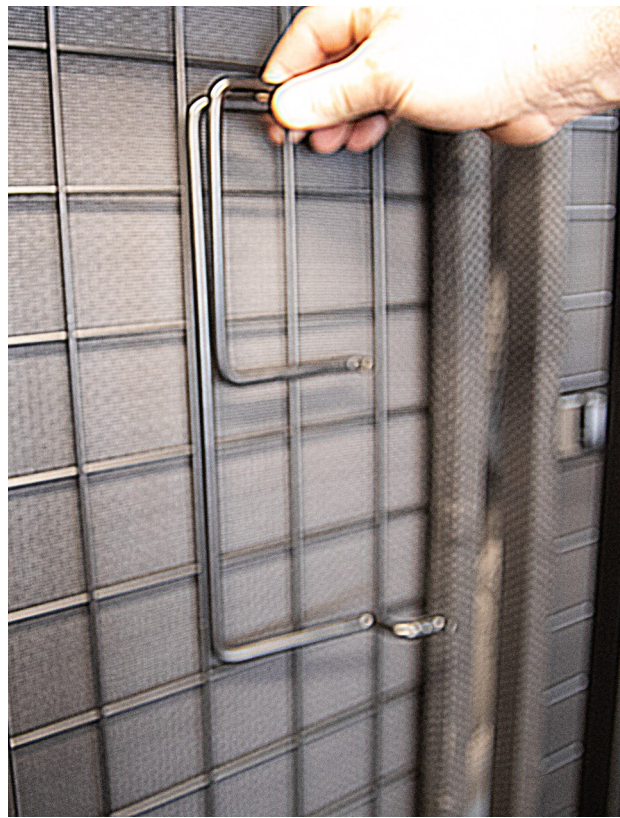
1. Open the carton box & remove the protective plastic.
2. Cut the zip ties and located the mattress retainer bars and hand controller



**Step 1: Unpack the carton box**



**Step 2: Cut the zip ties**



**Step 3: Locate the retainer bars and remote**



# ATTACHING CASTORS AND RETAINER BARS




**Bolt and Bushes**



**Attach the level bar as shown**



**Insert the retainer bars**

1. Plug in Power and press the  button to extend out both front and back legs;
2. Attach the leveling bar as shown on photos on left with provided bolt and bushes.
3. Insert the head & foot retainer bars located at each ends of the bed and 4 side bars located on left and right sides of the bed.

# HAND CONTROL OVERVIEW

To turn on hand control, firstly ensure the remote is plugged into the control box underneath the bed. The remote should look like the one to the right. The remote keys have backlight for assisting operation at night.

Please refer to the following diagram explaining the functions.



# TROUBLESHOOTING

Below are a list of possible problems & their solutions should the adjustable base fail to operate properly

PROBLEMS	SOLUTIONS
The base does not respond when the remote is used.	Perform any or all of the following: <ul style="list-style-type: none"><li>• Check that the power cord is plugged into a working &amp; grounded electrical outlet.</li><li>• Check that the light on the transformer is on.</li><li>• Check the home's circuit breaker &amp; fuses.</li><li>• Unplug the power cord from the outlet. After one minute, plug it back in . Press any button on the remote.</li></ul>
Remote LED illuminates and appears to be normal.	<ul style="list-style-type: none"><li>• Check the remote LED light is lighting up when pressed. If not, please check that the power cord is plugged into a working &amp; grounded electrical outlet.</li></ul>
The remote does not work or does not light up.	<ul style="list-style-type: none"><li>• Check the remote LED light is lighting up when pressed. If not, please check that the power cord is plugged into a working &amp; grounded electrical outlet.</li></ul>
Base stutters while in motion.	<ul style="list-style-type: none"><li>• Clear any clutter or obstructions under &amp; around the adjustable base. <i>Radio frequency interference from other remotes or electronic devices may affect normal operation.</i></li><li>• Assure the keys on remote are being pressed firmly down when operating the Head &amp; Foot buttons.</li></ul>

*If you have followed the instructions outlined in this manual, and your problem is persisting, please contact the **retailer** you originally purchased your bed from or **Avante Australia** for further assistance.*

# PRODUCT GUARANTEE

*Congratulations on your purchase. Avante Australia is an International Brand that uses technology, production facilities and teams with over 20 years' experience.*

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Avante Australia proudly provides a full guarantee (10 years applies to frame, structure & electric motors only. All other electronic components & upholstery are covered for 2 years) please refer to our website for details against faulty workmanship and/or faulty materials. During the guarantee period, if the company is satisfied there is a genuine fault, it will repair or replace the product at its option.

## **THE GUARANTEE DOES NOT EXTEND TO THE FOLLOWING:**

- Fabric (including stains, soiling, burns and normal wear).
- Items upon inspection that are deemed unsanitary.
- Normal wear and tear, or damage caused by abuse.
- Clearance bedding sold in 'as is' condition.
- Failure to comply with manufacturer care and maintenance instructions.

## **IN ORDER FOR THIS GUARANTEE TO BE VALID YOU MUST:**

- Be the original purchaser.
- Provide a copy of the original store receipt.
- Not misuse the product (refer to care and maintenance and safety sections).

# PRODUCT GUARANTEE

## **PLEASE TAKE CARE OF YOUR LO-LO BED BY TAKING THE FOLLOWING PRECAUTIONS:**

- Legs and castors should be checked for tightness regularly.
- When transporting - do not over tighten when restraining.
- Maximum recommended weight limits; on a High Low Lift bed 180kg.
- Always lock castors other than when moving or relocating the bed.
- Do not jump on or abuse the bed.
- Do not constantly push the buttons on the controller when not for intended use.
- Use the controller only for adjusting the bed frame for intended use - not for entertainment.
- Lubricate moving parts using a non-corrosive lubricant every 6 months or as required. We recommend the use of INOX.
- Beds should be positioned with clearance from walls and objects so as not to cause damage.

*We will not cover damage caused by neglect, mistreatment or general wear and tear of the bed. Regular maintenance is required.*

## **MAKING A CLAIM**

To make a claim under this Guarantee please contact your bedding retailer who will initiate the claim process with us. If this cannot be done, please contact Avante Australia Pty Ltd directly via the details on the back of this manual.

Avante Australia will require photos of Mattress and Base support system to be sent at the time of a claim being made. For details of how to take acceptable photos please contact Avante Australia (contact details on back page).

# NOTES

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